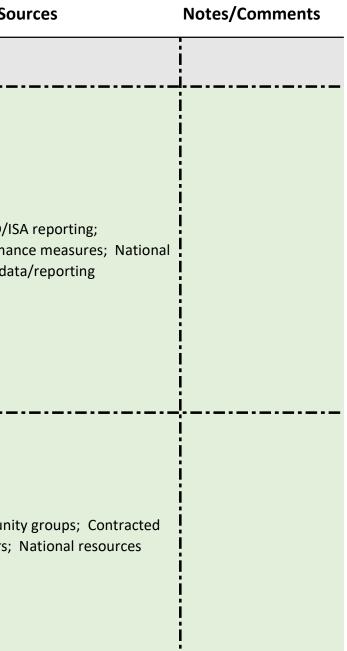
|   | Strengths   | Challenges  | External Factors  | Data So                              |
|---|---|---|---|--------------------------------------|
| Planning (objectives, strategic plans, execution) |   |   |   |                                      |
| State level planning                              | Collaboration of internal and<br>external stakeholders/partner<br>agencies (RIDE, DHS, DCYF,<br>Medicaid/OHHS) toward common<br>goals; Stakeholders are valued<br>partners in guiding system<br>transformation with establilshed<br>input and engagement<br>opportuntities; Experienced and<br>committed personnel; Added<br>resources for Division personnel<br>has enhanced key priorities;<br>Collaboration/access to other<br>states/DD systems and practices;<br>Regulation reform | Multiple/competing prioirites;<br>Increased communication<br>pathways/modalities are needed<br>to further enhance<br>communications to reach and<br>engage individuals/families | Federal and state<br>regulations/compliance HCBS,<br>consent decree, 1115 global<br>waiver; Budget prioirities;<br>advocacy groups, providers | STP; CD/IS<br>Performat<br>survey da |
|   | 1   | Collaborative offerts (organizing is  | Ì   | <u>i</u>                             |
| Community level planning                          | Common goals/priorities; Cross<br>system representation;<br>Strengthening consumer/family<br>engagement; Increasing advocacy<br>efforts through formation of new<br>advocacy groups   | •   | HCBS/CD; Access to<br>transportation;<br>Regulations/policy   | Communi<br>partners;                 |

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|   | Strengths   | Challenges                         | External Factors   | Data So                              |
|---|---|------------------------------------|--|--------------------------------------|
| Provider level planning                       | Unified and clear goals/priorities;<br>Committed to partnering on<br>solutions; Vision/mission driven;<br>Open/ongoing communication<br>with Department; Consumer<br>centric; Willing to invest in<br>contemporary systems to increase<br>efficiency/effectiveness;<br>Committed to best<br>practices/training; Responsive<br>and engaged; Open to innovation<br>and embracing change;<br>Longetivity/knowledge of agency<br>leadership/personnel | Competing priorites and interests; | Availability of<br>physicians/psychiatrists;<br>Transportation | IConsume<br>National t               |
| Programming (options, accessibility, quality) |   |                                    |  |                                      |
| Residential Services                          | Individualized supports; Focus on<br>specialized homes; Smaller<br>homes supporting HCBS<br>compliance; Strong commitment<br>to social/clinical compatibility   | physicians/psychiatrists/crisis    | rervices (i.e. medical/clinical);                              | Billing/cla<br>data; SS/I<br>managem |

#### Sources

## Notes/Comments

| er satifacation surveys;<br>trends; Sherlock surveys     |  |
|--|--|
| aims; Licensing; Census<br>/Perm Audit; Incident<br>nent |  |

|                        | Strengths  | Challenges                           | External Factors   | Data Sou                               |
|------------------------|--|--------------------------------------|--|--|
| Shared Living          | Agencies have embraced model<br>and expanded SLA service<br>capacity; Dedicated to<br>recruitment and appropriate<br>matching; SLA providers open<br>and committed to a range of<br>needs and supports; Promotes<br>independence, automony and<br>supports rebalancing efforts | accessibility of homes; Availability | Outreach and education;<br>Regulations                     | Billing/clai<br>data; SS/F<br>manageme |
| Day/Community Supports | Transitioning from traditional<br>models to integrated, community<br>based models; Individualized<br>service planning and goals;<br>Increased community connections<br>and involvement   | ratios/setting in FFS strucutre;     | CD; Staffing; Regulations;<br>Environmental/Weather; Myths | Billing/clai<br>data; SS/P<br>manageme |
| Employment Services    | employment; Increased choices<br>for participants, PCSEPP; DLT<br>grants; Project Search;<br>partnership with ORS: accessible  | •                                    | seeing the benefits in hiring                              | National re<br>national T/             |

#### Sources

## Notes/Comments

| aims; Licensing; Census<br>/Perm Audit; Incident<br>nent |  |
|--|--|
| aims; Licensing; Census<br>/Perm Audit; Incident<br>nent |  |
| resources, contracted<br>TA, billing data, surveys       |  |

|                                       | Strengths  | Challenges   | External Factors   | Data Sources                             | Notes/Comments |
|---------------------------------------|--|--|--|--|----------------|
| Service Coordination                  | Know the individual/family;<br>stable workforce  | Coordinating individual's services<br>across mulitple agencies; risk<br>averse; funding allocations<br>guiding service plans;<br>use/reliance on natural supports  | HCBS   |  |                |
| Transportation                        | Travel training; RIPTA's ongoing<br>willingness to partner; expansion<br>of ride share options under self-<br>direct   | perceived risks; availability of   | Cost of ADA paratransit;<br>Availability of transportation in<br>certain towns | Surveys, national transportation<br>data |                |
| Funding                               |  |  |  |  | 1              |
| Structure/Funding Model               | Transparent; Accountable;<br>Predictable; Equitable;<br>Component based allowing for<br>discrete service level data and<br>analysis  | Funding is allocated across<br>standard/prescribed line items;<br>Administratively complex due to<br>billing based on ratios/rates;<br>Utilization; balancing indivdual<br>control with provider<br>predictability | 1115 Waiver/SPA  | National TA                              |                |
| Individual and/or global expenditures | PCSEPP/supported employment<br>funding \$6.8m; DSP wage<br>increases FY17 and FY18; Funding<br>for Therap implementation; FY19<br>caseload adjustment; Increase in<br>personnel resources for quality<br>management, CD/HCBS, technical<br>assistance to promote/maximize<br>braiding of funding |  |  |  |                |
| Historical expenditures               |  | Based on subjective information,<br>not standardized   | ·  | ·  |                |

|                              | Strengths   | Challenges  | External Factors              | Data So               |
|------------------------------|---|---|-------------------------------|-----------------------|
| Individual/Family Experience |   | :<br>   | :<br>                         |                       |
| Eligibility/Assessment       | metrics; PCP is integrating natural supports, SIS assessment, dignity | Integration of assessment and<br>planning/goals; Waiver process;<br>Resource and service differences<br>for transitioning youth vs. adult<br>services; apprehensive of the<br>assessment; SIS tied to funding | and engagement:               | Performa<br>contracte |
| Availability                 |   | Workforce capacity; Housing   | <b>! </b>                     |                       |
| Accessibility                | partners to promote this  | Housing; Transportation;<br>Communication access<br>(ASL/CART); Community<br>providers/physicians,<br>psychiatrists, rehab services   | MCOs, hospitals, stakeholders | Surveys, n            |

